



Effective Strategies for Working With Immigrant Populations

A San Diego perspective

Presentation by the UCSD Pediatrician
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University of California San Diego, Division of Community Pediatrics

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Community Partners

- Mexican Consulate
- California Mexico Health Initiative
- San Diego County Office of Migrant Education Region IX



Services Provided At Partners Sites

- Presentations on children's health topics
- Health information handouts
- Education on public charge
- Health insurance application assistance
- Community Resources
- Support



Effective strategies with partners

- 1) Have a common goal
- 2) Create a win-win situation collaborations that share equitable amount of work and success
- 3) Know how your partner organization works, focus, objectives
- 4) Build trust and follow through with all promises



Effective Strategies with partners cont.

- Make sure partner understands your job limitations
- If necessary create a Memorandum of Understanding



Effective strategies for working with immigrants

- Materials used should be language, literacy appropriate
- Always provide facts and referrals that are reliable
- Provide written information on Public Charge
- Provide consistent messages



Effective strategies for immigrant populations continued.

- Work with places they trust in the community
- Take a moment to explain processes
- Use your role effectively
- Cultural competency – know your immigrant groups.
- In terms of health – always stress value of preventive care



What can you do?

Sara's Story