

**Workshop on Quality Improvement  
Pediatric Hospital Medicine Conference  
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Salt Lake City**

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***Objectives:***

Be able to define an aim for an improvement project.  
Be able to create measures that can be used for improvement.  
Be able to plan "Plan-Do-Study-Act" cycles.

***Outline:***

Introductions: 10 minutes  
Model for Improvement: 30 minutes  
Scenario/ Small Group Work: 30 minutes  
Report Out: 15 minutes  
Questions and reflection: 5 minutes

***Scenario:***

The hospital CEO and chairman of pediatrics went to the NICHQ Forum, and came back enthused about rapid response teams. They sent you an e mail and said "make it happen"

Using the model for improvement, lay out a series of steps outlining what you would do and with whom you would do it? Specifically:

- a) identify the team
- b) define the aim
- c) propose measures
- d) generate or identify ideas to test (or how you would do so)
- e) plan two PDSA cycles

***Alternative task:***

Devise a dashboard for the performance of your unit.