

SOTC BENEFITS

In addition to the benefits of AAP membership, Section on Telehealth Care members receive:

- Subscription to *Telephone Lines*, an educational newsletter for telephone triage staff (4 issues per year)
- Advance notice of NCE sessions on telehealth care (so you can register early before classes fill up)
- Take advantage of the best in pediatric telehealth care CME at the NCE
- Access to the SOTC listserv to exchange ideas and peer-to-peer advice on telehealth care management issues
- Section specific informational alerts and mailings including our semi-annual newsletter
- Toolkit on implementing the “Payment for Telephone Care” policy statement in your practice- just one example of SOTC practice products

FOR MORE INFORMATION CONTACT:
American Academy of Pediatrics
Division of Pediatric Practice
800/433-9016, ext 4089

MEMBERSHIP

WHO CAN JOIN?

Members of the American Academy of Pediatrics who work in or have an interest or expertise in telehealth care in pediatric practice settings.

Non-physicians who are actively involved in telephone triage or telehealth care management and are employed or supervised by a Fellow of the AAP who is a member of the SOTC may join as a section affiliate member.

HOW TO JOIN

Applications for section membership can be requested from the AAP Division of Member Services at 800/433-9016.

Or you can use our convenient online application service. Once you complete the online application you will be billed \$25 for the Section dues. Residents will be billed \$10 for dues. Affiliate dues are \$60 and must accompany your application and letter of support from Fellow who is a SOTC member.

Just follow these simple directions:

1. Go to www.aap.org/moc and login with your member ID and password.
2. Click on Join A Section or Council under Get Involved
3. Enter **reference code: SOTCBRO**
4. Choose the Section(s) or Council(s) you are interested in, answer a few questions and click “Submit”.

Join Us!

Section on Telehealth Care



Membership Information

American Academy of Pediatrics
DEDICATED TO THE HEALTH OF ALL CHILDREN™



AAP SECTION ON TELEHEALTH CARE

The Section on Telehealth Care was formed in 1998. During the 1990's, health care saw a marked growth of telephone medicine as major medical centers launched pediatric call centers. Several factors had paved the way for call centers: the development of specialty-based telephone protocols, research demonstrating the competency of nurses to perform telephone triage, and changes in physician lifestyle. Pediatrics, historically a telephone-intensive specialty, experienced unprecedented growth in telephone care. In the midst of this growth researchers estimated that 12-25% of pediatric care was delivered via the telephone. It is now believed that nearly 30% of pediatric care is provided via the non-face-to-face methods.

Ten years later, as e-mail services grew and pediatric telemedicine pilot programs proliferated, it made sense to expand the Section's definition to embrace telehealth care and open membership to non-physician members.

Visit us online at
www.aap.org/sections/telecare






MISSION

The Section on Telehealth Care is committed to improving the quality, efficiency, and cost-effectiveness of pediatric care through telehealth management guidelines, processes and technologies.

The AAP Board of Directors relies on the Section on Telehealth Care to develop policy and provide comments and testimony on non-face-to-face pediatric care. A major focus of the Section has been advocating with third party payers for payment for telehealth care.

WHAT IS TELEHEALTH CARE?

It is the delivery of clinical pediatric care using the telephone, telemedicine, interactive web-based communications, and e-mail. It includes:

-  Non-face-to-face triage and advice for acute care and home treatment
-  Case management chronic illness and conditions
-  Care plan oversight and coordination of care

WHY BELONG TO THE SOTC?

Our members say it best.

"The SOTC helps our triage nurses keep their communication skills sharp...I like giving them that quality edge."

*Catherine Goodfellow, MD, FAAP
Rochester, New York*

"My practice survived the managed care threat and now is facing competition from RBCs. By giving the families of my patients the options of telephone care or e-mail visits, I can provide them with flexibility and accessibility they want within the protection of the medical home. It's a win-win situation. Their children get comprehensive quality care from the pediatrician who knows them best without leaving home—either their home or my care, their medical home. Thanks to the SOTC, these visits are now billable services."

*Charles A. Scott, MD, FAAP
Children's Health Associates, LLC
Melford, New Jersey*

"Telephone Lines helps my nurses "see" the patient on the telephone. That's a skill my nurses don't take for granted."

*Peter J. Dehnel, MD, FAAP
Eden Prairie, MN*