Practice Support
Practice Management Online Integrates Into AAP.org

The American Academy of Pediatrics is pleased to announce that the practice management content, formally housed on Practice Management Online (PMO), has been migrated into the Practice Support section of AAP.org.

Practice Support is the new and revitalized online home for the best pediatric practice management information, tools, and resources for pediatricians and their office staff.

To help you get acquainted with the new format, please take a moment to review the attached document.

Let us know if the slides were helpful and what you think about the integration of PMO by emailing AAPorgSupport@aap.org.

Remember, we have a help page to answer the most common questions. Of course, if you encounter any problems with the site, please contact Customer Service at csc@aap.org.
Are you looking for something specific? Search here.

The most popular content can be found in the Practice Resource Library.

Notice the buttons and titles of each category from PMO are the same on AAP.org.
Quality Improvement and Patient Safety
AAP resources on practice-based quality improvement activities, as well as networks that contribute to overall quality measures and improvement in pediatric care

- Clinical Practice Guidelines
- Maintenance of Certification
- Patient and Family Centered Medical Home
- Patient Safety
- AAP Quality Improvement Initiatives
- Quality Improvement in the Practice
- Tool Kits

Office Operations
AAP resources to support pediatricians in making decisions about the administrative aspects of their offices

- Telephone Care
- Sample Office Documents (Log-in Required)
- Documentation and Medical Record Keeping
- Health Information Technology
- Emergency Preparedness and Response
- Health Insurance Portability and Accountability Act (HIPAA)
- Marketing Your Practice
- Practice Administration
- Vaccine Financing & Delivery

Patient Management
AAP tools and resources to help practices care for and communicate with their patients

- Communicating with Patients/Parents (Log-in Required)
- Patient Policies (Log-in Required)
- Billing and Payment
- Bright Futures Homepage
- Letters to Patients (Log-in Required)
- Culturally Effective Care Toolkit

Member only content is prompted by a log-in.