Communication in Simulation

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- I do not intend to discuss an unapproved/investigative use of a commercial product/device in my presentation.
Agenda

- Communication during debriefing
- Communication during resuscitation
Communication During Debriefing
Guiding Principle

The responsibility of the debriefer is to create an environment in which learning can occur by facilitating, rather than dominating, the discussion.
Key Debriefing Strategies

- Starting an objective debriefing
- Questions used to drill down
- Use of the 3rd person
Starting an Objective Debriefing

What happened in 10 words or less?
Questions Used to Drill Down

1. What happened / what did you notice?
2. What are the circumstances that led to that?
3. What happened to the patient as a result?
4. What can be done to:
   - Facilitate a recurrence of that positive event?
   - Prevent a recurrence of that negative event?
Use of the 3rd Person

“What could you have done…”

vs.

“What could the physician have done…”

“What could this team have done…”
Communication During Resuscitation
Lessons Learned from the FAA
Lessons Learned from the FAA

- In order to speak concisely, you must first think concisely.
- If trainees train to use specific and concise phraseology when they’re not busy, they’ll fall back on that when they’re under stress as well.
- Say as little as possible to safely achieve the same workload and efficiency.