Attachment B

Practicing Safety Lite – Staff Responses

An analysis of staff responses to surveys conducted at baseline and at follow-up after the Lite Practicing Safety intervention in three Pennsylvania sites was conducted to determine if staff perceptions regarding practice environments and behaviors changed significantly from baseline to follow-up. All change observed in these sites related to practice environment factors. After the Practicing Safety Lite intervention, staff reported feeling significantly less overwhelmed by their work demands as compared to prior to the intervention (Figure 1). Similarly, staff reported that clinicians felt significantly less overwhelmed by their work demands after the intervention (Figure 2). Following the Practicing Safety Lite intervention, staff reported a decrease in feeling that it was difficult to make changes in the practice due to business with seeing patients (Figure 3). Finally, staff reported that the practices were significantly less stressful after experiencing the Practicing Safety Lite intervention (Figure 4). Besides these observed changes in practice environment factors, the majority of staff’s perceptions at the Practicing Safety Lite sites in Pennsylvania regarding other practice environment factors, behaviors, and relationships did not statistically improve. Additionally, no statistically significant changes in staff practices concerning direct patient care were observed. All results are based on chi-square analyses and were considered significant at an alpha < 0.05.

Figure 1: Staff reports of feeling overwhelmed by work demands
Figure 2: Staff reports of clinicians feeling overwhelmed by work demands

The clinicians in this practice very frequently feel overwhelmed by the work demands.

Figure 3: Staff reports of difficulty making changes in practice

It's hard to make any changes in this practice because we're so busy seeing patients.
Figure 4: Staff reports of stressfulness of practice

<table>
<thead>
<tr>
<th>Agree</th>
<th>Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>64.8%</td>
<td>35.3%</td>
</tr>
</tbody>
</table>

Follow-up data collected at baseline or follow-up

- Baseline
- Follow-up

This practice is stressful.