

Don't Just Wait and See: Improving Developmental Screening and Follow-up Qualitative Phone Interview Questions

Qualitative Phone Interview Questions

Project Impact

1. What 2 or 3 meaningful changes did you identify based on your participation in the *Don't Just Wait and See* quality improvement project?
 - a. Prompt: behavior changes, screening rates, integration with EHR
2. How do you feel that the project changed how you provide patient care?
3. How do you feel that the project changed how you communicate with patients and their families about developmental screening results?
4. Were you able to successfully find patient education materials, such as resources from *Learn the Signs. Act Early.* to share with families?
5. How has this project changed how referrals are made, based on developmental screening results?
6. How has this project changed the way you follow-up with referrals?
7. How has this project changed your relationship with Early Intervention resources?

Challenges and Barriers

1. What changes did you consider or attempt to implement, but were too difficult or not feasible to maintain?
 - a. Why have these changes not worked for you or your practice?
2. Can you describe any other barriers or challenges related to participation in the project?
 - a. How have you overcome these barriers or challenges?

QI project in general

1. If you had already incorporated developmental screening into your practice before beginning this project, did you think the project was valuable?
 - a. Why/why not?
2. What improvements or changes would you make to this project?
3. How were any quality improvement tools or resources, such as the Plan, Do, Study, Act worksheets, helpful to you?

Sustaining Change and Spreading Change throughout Practice

1. As a result of this project, how have you worked to spread the improvements you have made throughout your practice? Some examples include: establishing a quality improvement team, identifying a quality improvement champion, discussed/presented project results to office staff, disseminated project resources, developed new protocols/workflows, etc.

2. Are there strategies that you have learned in this project that you have used or plan to use to improve other processes in your practice? If so, how?
3. Have you incorporated systems, processes or workflows to help sustain your improvements?
 - a. How do you think these changes can be sustained once the project ends?

Would you be willing to work with your local AAP chapter to implement a similar QI project?
(Y/N)

Are there any final thoughts you'd like to share about your experience with the QI project?

DRAFT