Retail Based Clinics/Urgent Care Centers

AzAAP PEDIATRIC COUNCIL

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Medical Home

- Initial Definition
- Challenges:
  - Varied Interpretations
  - Lack of payments for services
- New Policy Statement (July 2002)
  - More comprehensive interpretation
  - Did not address payments
AAP Medical Home Policy
Statement- 2002

- Family Centered Care
- Share clear and unbiased information with families
- Provisions for acute and chronic care
- 24-7 availability
- Ensure continuity – transitions
- Appropriate referrals and coordination
AAP Medical Home Policy

Statement

- Interaction with public and private resources
- Provision of care coordination services
- Maintain a “central” record
- Provide developmentally appropriate & culturally appropriate health assessments and counseling
Although they may be necessary at times (availability; urgency), Pediatricians are concerned they diminish the concept of the Medical Home Model.
RBCs/UCC

- Fragmented care
- Possible lower quality of care
- Lack of access to the central health record
- Redundancy of tests – increase costs
- Failure or improper follow up
- Poor oversight/backup of the clinics
- Missed opportunities
Questions

- How do plans promote UCC/RBCs?
- What are the copays to visit the UCC/RBC vs. the PCP?
- Do the plans pay for sports physicals or well-checks at a RBC/UCC?
- Is there any discouragement to use these clinics?