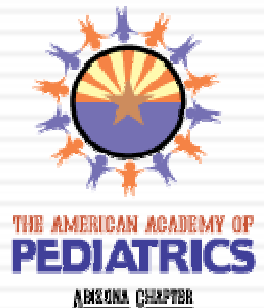


Retail Based Clinics/Urgent Care Centers

AzAAP PEDIATRIC COUNCIL

November 1, 2011



Medical Home

- Initial Definition
- Challenges:
 - Varied Interpretations
 - Lack of payments for services
- New Policy Statement (July 2002)
 - More comprehensive interpretation
 - Did not address payments



AAP Medical Home Policy Statement- 2002

- Family Centered Care
- Share clear and unbiased information with families
- Provisions for acute and chronic care
- 24-7 availability
- Ensure continuity – transitions
- Appropriate referrals and coordination



AAP Medical Home Policy Statement

- Interaction with public and private resources
- Provision of care coordination services
- Maintain a “central” record
- Provide developmentally appropriate & culturally appropriate health assessments and counseling



RBCs/UCC

- Although they may be necessary at times (availability; urgency), Pediatricians are concerned they diminish the concept of the Medical Home Model



RBCs/UCC

- ❑ Fragmented care
- ❑ Possible lower quality of care
- ❑ Lack of access to the central health record
- ❑ Redundancy of tests – increase costs
- ❑ Failure or improper follow up
- ❑ Poor oversight/backup of the clinics
- ❑ Missed opportunities



Questions

- How do plans promote UCC/RBCs?
- What are the copays to visit the UCC/RBC vs. the PCP?
- Do the plans pay for sports physicals or well-checks at a RBC/UCC?
- Is there any discouragement to use these clinics?

