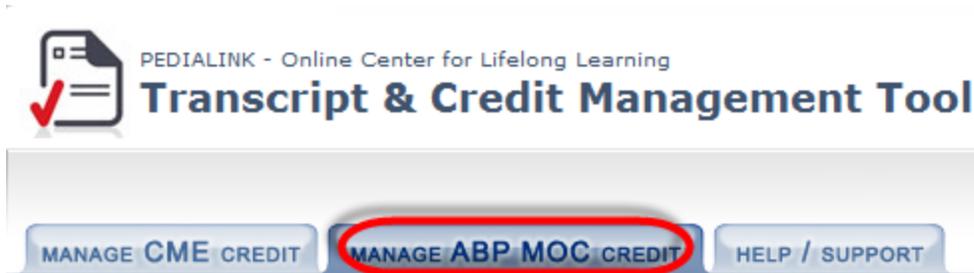


## MOC Electronic Notification Errors

Please take the following action if you have received a failure when attempting to submit an electronic transfer of course completion to the ABP for MOC credit.

Error	Action
<i>Failure, Missingdata, NO ABPID found in member request</i>	Your AAP record either does not contain your ABP ID or the record has the incorrect ABP ID. Please contact <a href="mailto:csc@aap.org">csc@aap.org</a> to provide your ABP ID.
<i>"java.lang.IllegalArgumentException"</i>	This error occurs when an electronic transfer is attempted during ABP system maintenance. Re-try your electronic transfer when ABP system maintenance is complete.
<i>Failure, Invaliddata, Duplicate credit even detected for an activity type that does not support duplicates</i>	This error occurs when the electronic transfer for MOC credit has already been performed successful. Contact the ABP to verify the receipt of the electronic transfer.
<i>Failure, Invaliddata, No matches found for member</i>	This error occurs when the name on the AAP account and the ABP account do not match. Log in to the ABP Portfolio and check the first, middle and last name to see if it matches your AAP record. If not, log in to <a href="https://shop.aap.org/account/my-account/">https://shop.aap.org/account/my-account/</a> and set your name to match letter-for-letter on your AAP account using the Update personal information link.
<i>Failure; Details: No data found in the DB</i>	<p>This error occurs when you are attempting to claim credit when your log in session has expired or timed out. Please close your browser, re-open it and log back in to the course to try again.</p> <p>If the error persists, you may be attempting to claim credit for an older course that is not in accepting electronic transfers. Please contact the <a href="#">Customer Service Center</a> for further assistance.</p>

The “Manage ABP MOC Credit” tab in the [PediaLink Transcript Tool](#) will also list the reason for the transmission error and allow you the option of re-trying the notification.



## How can I find my ABP ID number?

Log in to your [ABP Portfolio](#) to view your ABP ID. You may also contact the American Board of Pediatrics (ABP) directly:

The American Board of Pediatrics

111 Silver Cedar Court

Chapel Hill, NC 27514

Phone: 919-929-0461

Fax: 919-929-9255

E-mail: [abped@abped.org](mailto:abped@abped.org)

If these steps were used to correct an issue but the issue persists, please contact the Customer Service Center at 800.433.9016 or email us at [csc@aap.org](mailto:csc@aap.org) for further assistance