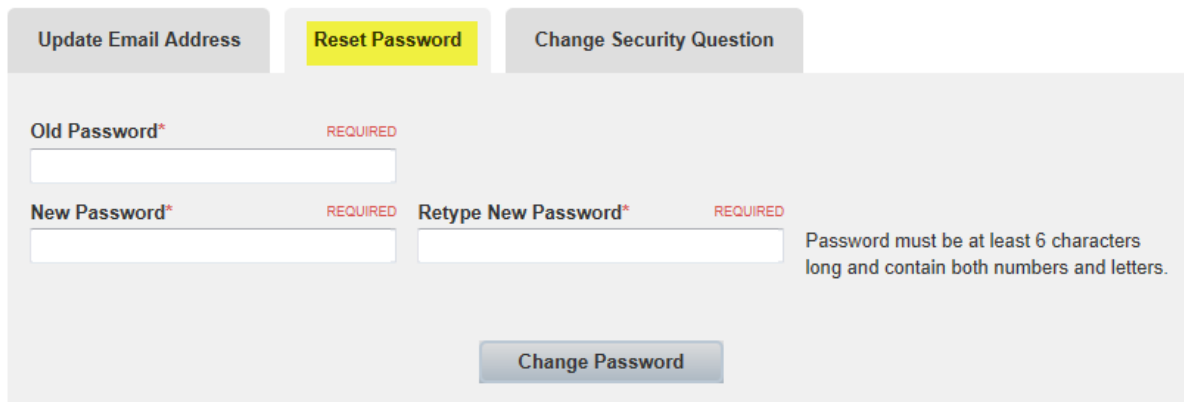


How to Change Your Password

1. Go to <http://shop.aap.org/> and log in
2. Enter your AAP login credentials
3. Click on My account
4. Click on the Reset Password tab toward the center of the page



The screenshot shows a user interface for changing a password. At the top, there are three tabs: "Update Email Address", "Reset Password" (which is highlighted in yellow), and "Change Security Question". Below the tabs, there are three input fields: "Old Password*" with a "REQUIRED" label, "New Password*" with a "REQUIRED" label, and "Retype New Password*" with a "REQUIRED" label. To the right of the "Retype New Password*" field, there is a note: "Password must be at least 6 characters long and contain both numbers and letters." At the bottom center, there is a "Change Password" button.

5. Enter your old password then your new password and confirm the password by entering it again
6. Click change password.

If these steps were used to correct an issue but the issue persists, please contact the Customer Service Center at 800.433.9016 or email us at csc@aap.org for further assistance