I am unable to claim my credit for the PREP Self Assessment

You can refer to the following steps to complete your course and claim credit (Images are samples):

1. If you can verify the course has been completed in Learning Mode. In order to receive credit, the course needs to be completed in this mode.

2. If you can verify that there are no unanswered questions and that you have achieved at least a 70% on your course. In order to receive credit, all questions need to be answered and a minimum passing score of 70% is required.
3. In the questions, if you can verify that the Complete Assessment button has been clicked.

Of the following, the MOST likely etiology of the patient’s illness is

- A. HIV
- B. *Klebsiella* species
- C. mumps
- D. parainfluenza virus
- E. *Staphylococcus aureus*

4. Once you have gone through these steps click on the claim credit link on the left side of the page.
You will see options to Notify ABP for MOC credit or Claim CME credit.
If you do not see the claim credit links on the top of the claim credit page, please click on the refresh button on your browser.

If these steps were used to correct an issue but the issue persists, please contact the Customer Service Center at 800.433.9016 or email us at csc@aap.org for further assistance.